VOICES OF INFORMAL SETTLEMENT RESIDENTS DURING THE COVID-19 CRISIS

WEDNESDAY 23 SEPTEMBER 2020: Water looks good, toilets and refuse removal still bad.

The situation in non-metro municipalities remains stable with reasonable access to water, but with a few persistent crisis points in toilet cleaning and refuse removal. After the situation was initially dire, Witzenberg has provided consistent water and refuse removal.

IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...



- **EMALAHLENI**
- EMFULENI
- KNYSNA
- MOSSEL BAY
- MSUNDUZI
- WITZENBERG

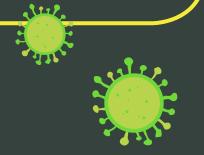


- **EMALAHLENI**
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...WAS THE WASTE **COLLECTED?**

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HOTSPOTS

 There has been no improvement in the cleaning and draining of toilets in Emalahleni, Emfuleni, Msunduzi and Witzenberg. One Msunduzi resident remarked;

"I've never seen the municipality draining our toilets."

• Refuse removal remains almost non-existent in Emalahleni, Emfuleni and Msunduzi.

GOOD NEWS

• Due to a slight improvement in access to water, Emalahleni's traffic light turned from red to dark orange.

Detailed results and comments from residents themselves are available at: www.internationalbudget.org/covid-monitoring/ For more information contact: infosa@internationalbudget.org twitter: @ibp_sa facebook: internationalbudgetpartnershipsouthafrica







RED: 60% or fewer respondents said yes DARK ORANGE: Between 60% and 75% of respo

LIGHT ORANGE: Between 75% and 90% of respondents said yes GREEN: 90% or more respondents said yes























